

## Our Impact: A Case Study



Steve (not his real name) experiences delusions and lives with a Schizoaffective Disorder. He previously lived in Daventry but moved away from the area to be cared for by his mother. Unfortunately this resulted in a stop to his Personal Independence Payment (PIP) which made up the majority of his weekly income.

After some time, the relationship with his mother deteriorated and Steve felt his only option was to return to Daventry. However, he was now effectively homeless and was placed in temporary accommodation by the Council. Steve was then referred to Citizens Advice by his Housing Officer to challenge the decision to stop his benefits.

We completed a Mandatory Reconsideration (MR) form on behalf of Steve contesting the decision made by DWP. Unfortunately, the DWP rejected the this reconsideration and we appealed to the Tribunal on his behalf.

After much data collection, the documentation was submitted to the tribunal. Having read our submission, the Judge reversed the decision made by DWP without the need for a tribunal hearing. Steve was awarded the Enhanced Rate of both the Daily Living and Mobility elements of PIP.

Steve was awarded a backdated payment of £4,126 and his income was increased by £608 per month. Steve has used this payment to secure a long term home which will enable him to recover and rebuild his life.



**2,130** unique clients



**£1,440,033** in additional income outcomes



**£1,445,668** In debts managed



**4,265** client issues

The top 5 enquiry areas are:

- **40%** Benefits
- **10%** Debt
- **10%** Housing
- **8%** Relationships & Family
- **7%** Employment



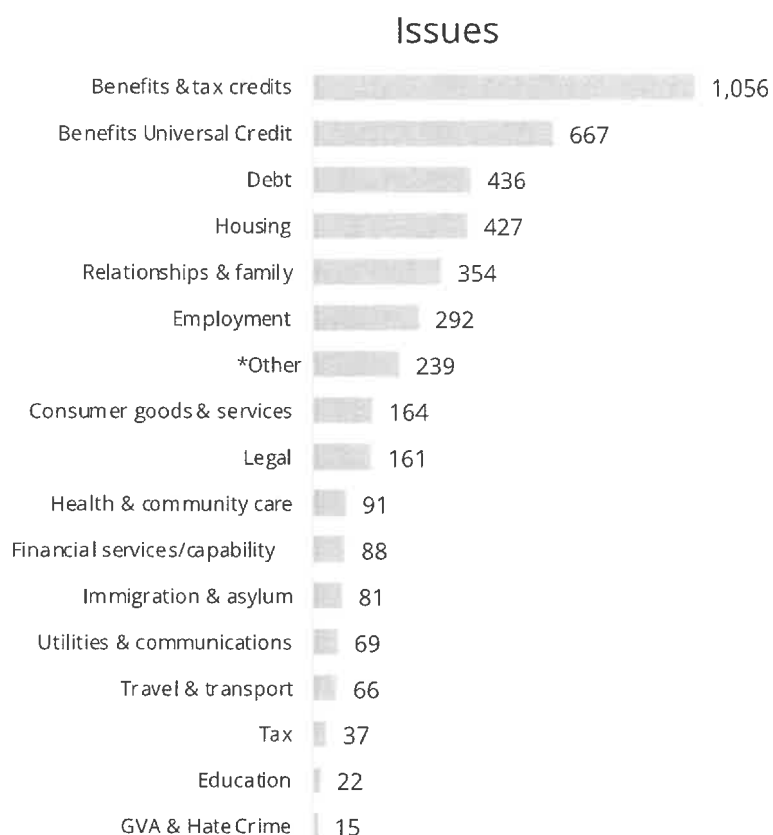
Advice is delivered via a number of channels:

- **33%** Telephone enquiries
- **22%** Adviceline
- **20%** Email
- **19%** Face to face
- **4%** Other routes
- **2%** Letter



## The advice we give:

Between 1<sup>st</sup> April 2021 and 31<sup>st</sup> March 2022, Citizens Advice Daventry & District helped clients with 4,265 issues:



\* This includes applications for the Household Support Fund, enquiries regarding foodbanks, other general charitable support and requests for information about local services

The Abbey, Market Square,  
Daventry NN11 4XG

☎ 01327 701644

✉ enquiries@cadd.uk

Open Mon, Tues, Wed & Fri 9am - 3pm  
(We are closed on Thursdays)

## We would like to thank



The  
Henry Smith  
Charity



## Research and Campaigns

This year, we focussed on communications and the cost of living crisis. We contributed to an Ofcom review of measures to protect people in debt or at risk of disconnection, as well as raising the issue of priority fix services for those vulnerable customers on the priority services register.

Our concern was that people on the priority services register were not necessarily receiving priority fixes for broadband services even though this may be their only means of communication. A person living with hearing loss could be far more dependent upon internet based services than their phone line. In response to our query, Ofcom wrote to a number of fixed line operators asking them to implement a priority fix service for both landline and broadband services.

More recently, we have been raising awareness of the cost of living crisis. We were particularly pleased to hear that the first edition of our "Financial Lives" newsletter was shared across all NHS employees in the county. Financial Lives provides advice on managing debt and saving money as well as increasing income through raising awareness of welfare benefits, grants and other sources of financial assistance.

## **Ward councillor's report (Daventry Town Council) October 2022**

### **Local Government Boundary Review**

West Northants Council's draft ward pattern to be submitted to the Local Government Boundary Commission for England is an Agenda item for the meeting of Full Council on 3<sup>rd</sup> November. Link to the report here: [\(Public Pack\)Agenda Document for Council, 03/11/2022 18:00\(moderngov.co.uk\)](#) While the draft ward pattern submission has yet to be published, there are significant changes suggested for Daventry and neighbouring villages. For example, it is proposed that Braunston is no longer part of a rural Braunston and Crick ward but is joined to Daventry together with Welton and Ashby St Ledgers. Such proposals quite literally blur the boundaries of urban and rural and fail to reflect the different interests and identities of our urban and rural communities and the difficulty of councillors being able to represent both a rural/urban ward effectively.

### **Council's Finances and Response to the Cost of Living crisis.**

West Northants Council will be using most of its £10m contingency fund to address the cost pressures in its 2022/23 budget. Councillors have been assured that it will not be services that will be cut but the costs of service delivery. Full details are available from the report presented at September's Cabinet meeting [\(Public Pack\)Agenda Document for Cabinet, 23/09/2022 18:00 \(moderngov.co.uk\)](#) for example a £6.5 projected overspend for the Place and Economy Directorate, £3.1m of which is the result of severe financial pressures in Home to School transport. This service has been inundated with complaints, one family I have been assisting. The internal audit for this service received a limited assurance for compliance and the full report will be brought to a future meeting of the Audit and Governance Committee.

In his report for the next Full Council meeting (link above) Cllr Malcolm Longley who holds the Portfolio for Finance has stated that the in-year forecast overspend has reduced slightly since the September report but there are no details.

Following a resolution at the full council meeting at the end of September the cross party Anti-Poverty working group will be meeting to decide what interventions to take to assist our communities with escalating costs. Other than the meal vouchers that have been issued to West Northants' most vulnerable families this half term, there are at present scant details as to how the £2.6m Household Support Fund allocated to West Northants will be distributed. The website gives late October as the time when the details will be ready, so hopefully very soon. What has been confirmed is that post office vouchers rather than shopping vouchers will be issued, which can be redeemed as cash.

Many of the villages in my ward are setting up community warm hubs, some twice weekly or even every day in response to the impact that the cost of living crisis is going to have on their residents.

## **Planning Service Improvements**

Work is ongoing to combine three legacy planning departments from Northampton, South Northants and Daventry into a single planning service. There is still a significant backlog of planning applications which have not been determined – around 600 or 54% are out of time despite the “Focus Week” in August when officers turned off their phones and completed a huge number of outstanding applications. Vacancies continue to be a problem (a national issue, apparently). Councillors had a recent briefing on how the improvements will be structured and the timescale. A new planning IT system has been approved which will not be going live until April 2023. Daventry planning officers will be moving to Towcester next month. So it looks like it will be around two years into being a unitary authority that residents and applicants will see a noticeable improvement in how our planning service operates.

The Council has submitted an expression of interest in becoming an Investment Zone – these zones, free of the usual planning policies and constraints were introduced in last month’s Mini-Budget to drive growth and investment. Most of the proposals in the Mini Budget have of course now been reversed or cancelled and our new PM has now announced that Investment Zones have been put on hold. Conservation groups and planning experts have raised serious concerns about these proposals. Zones could be designated in the most environmentally protected areas of the UK, with no mention of the environmental constraints on building in protected habitats under the habitat regulations.

None of the sites for Investment Zones included in the Council’s expression of interest are located in the Daventry area.

## **Northants Arts**

The Council has an Arts Development Officer who compiles a monthly newsletter covering all types of arts events which Daventry Town Council might like to sign up to. Here is the October edition.



OCTOBER Arts  
News.pdf

Cllr Rosie Humphreys

24<sup>th</sup> October 2022

**REPORT TO:** Town Council – 31<sup>st</sup> October 2022  
**REPORT ON:** Recommendations from Committees  
**REPORT BY:** Responsible Finance Officer  
**REPORT DATE:** 31<sup>st</sup> October 2022

**Planning & Development Committee – 28<sup>th</sup> September 2022**

No recommendations.

---oOo---

**Community Services Committee – 3<sup>rd</sup> October 2022**

No recommendations.

---oOo---

**Finance & Policy Committee – 10<sup>th</sup> October 2022**

No recommendations.

---oOo---

**Planning & Development Committee – 12<sup>th</sup> October 2022**

No recommendations.

---oOo---

**Museum Committee – 17<sup>th</sup> October 2022**

**M69.5 MUSEUM POLICIES AND PROCEDURES**

Members reviewed the following policies and procedures and

<b>RECOMMENDED:</b>	<ul style="list-style-type: none"><li>i.) Volunteer Policy, be approved.</li><li>ii.) Environmental Sustainability Policy, be approved.</li><li>iii.) Access Policy Statement, be approved.</li><li>iv.) Collections Development Policy, be approved.</li><li>v.) Documentation Policy, be approved.</li><li>vi.) Collections Care and Conservation Policy, be approved.</li><li>vii.) Museum Monetary Donations Policy, be approved.</li><li>viii.) Emergency Plan, be approved.</li><li>ix.) Forward Plan, be approved.</li></ul>
---------------------	---

---oOo---

**REPORT TO:** Town Council – 31<sup>st</sup> October 2022

**REPORT ON:** Local Government Boundary Review

**REPORT BY:** Chief Officer in consultation with appointed working group.

**REPORT DATE:** 25<sup>th</sup> October 2022

The working Group appointed to consider a response to the Local Government Boundary Review, recommends the following draft submission for approval:

### **Daventry Town**

This is the submission from Daventry Town Council. The submission has been prepared and proposed by members of the Local Government Boundary Review Working Group and has been approved by the Town Council.

In preparing its submission proposing new ward arrangements for the Town, the Council took account of:

- Equality of representation
- Reflecting community identities and interests
- Providing for convenient and effective local government

Daventry Town is an urban area within a rural environment; subsequently consideration must be given to ensuring boundaries reflect the community's urban identity and interests.

The Council proposes two wards: one two-member ward and one three-member ward, please refer to the table attached as **Appendix 1**, which provides a summary of proposed warding arrangements and the figures to support the proposals. A copy of a map showing the proposed ward boundaries is also attached as **Appendix 2**.

The Town Council acknowledges that these wards will be at the upper limit of the 10% variance however, the town of Daventry is distinct from the surrounding area as it is a sizeable urban area rather than a village. The population of Daventry means it should be represented by five members; creating an East and a West ward using the man-made physical barriers from North to South (A361, Ashby Road, Braunston Road, Western Avenue and London Road A45) See Appendix 2.

#### **Daventry East - 3 Member Ward (See Appendix 1)**

Middlemore  
Drayton Park  
Ashby Fields  
Monksmoor  
Lang Farm  
Micklewell  
Southbrook  
The Town Centre  
Danesholme  
Ashby Park

#### **Daventry West - 2 Member Ward (See Appendix 1)**

Headlands  
New Forest Way  
Timken  
The Grange  
Drayton  
Stefan Hill

This warding pattern is illustrative of connections that binds communities and enables elected members to focus on the electorate's identified needs.

The Town Council emphasizes that should a different warding pattern (e.g. five single member wards) be considered for the Town, the boundaries **MUST** not extend beyond the parish boundaries as this **WILL NOT** facilitate elected parties to deliver convenient and effective local government.



**Daventry Town Ward - WNC Boundary Review**

<b>Polling District</b>	<b>New Ward Name</b>
ABC12 - Middlemore	Daventry East
ABC13 - Ashby Fields	Daventry East
ADE5 - Monksmoor	Daventry East
ADE4 - Lang Farm	Daventry East
ADE3 - Southbrook	Daventry East
ADE2 - Dav - Abbey South	Daventry East
ADW4 - Daneholme	Daventry East
ADW5 - Ashby Park	Daventry East
	<b>Daventry East Total</b>
ABC12 - Middlemore (Langdon Close & Highlands Drive)	Daventry West
ADW1 - Headlands	Daventry West
ADW2 - New Forest Way	Daventry West
ADW3 - Timken	Daventry West
ADW6 - The Grange&Drayton	Daventry West
ADW7 - Stefan Hill	Daventry West
	<b>Daventry West Total</b>
	<b>Average 1 member ward</b>
	<b>Average 2 member ward</b>
	<b>Average 3 member ward</b>



**REPORT TO:** Town Council – 31<sup>st</sup> October 2022  
**REPORT ON:** Cost of Living Crisis  
**REPORT BY:** Chief Officer  
**REPORT DATE:** 25<sup>th</sup> October 2022

*Households in the United Kingdom experienced a significant fall in living standards since late 2021. In July 2022, for example, 91 percent of UK households reported that their [cost of living had increased](#) in the previous month, up from 62 percent in November 2021. The households in question mainly [attributed this increase](#) to higher food, electricity, and fuel costs. The crisis is even more acute for the poorest UK households, which typically spend a higher [proportion of their income](#) on food and housing costs. Based on forecasts from the Spring Budget of 2022, [real household disposable income](#) in the UK will fall by 2.2 percent in the 2022/23 financial year, the biggest fall in living standards since the mid-1950s, when this type of data was first produced.*

Extract published on 27 September 2022, by D. Clark on Statista [Cost of living crisis in the UK - Statistics & Facts | Statista](#)

Locally it is being noticed that there has been an increase in the number of working individuals and families accessing the local food bank and community larder. The Town Council is already aware that a significant majority of users of the Citizens Advice service are from Daventry Town.

West Northamptonshire Council (WNC) have been looking at ways to further support residents' financial resilience through the following initiatives:

### **Warm Spaces**

The WNC Warm Spaces Cross Sector Project Team have been looking to provide a network of warm spaces to support anyone struggling with the cost of living this winter and have reached out to community groups and organisations that would be able to provide warm welcoming spaces within their community, and to date have had 56 registrations that covers a wide range of geographical locations across the West. Providers of these places include Local Councils, the Voluntary and community sector (VCS), and faith-based organisations, housing associations and libraries.

The Warm Spaces Directory will be promoted through the WNC communications team and on the Cost-of-Living webpage and will inform residents what is on offer at local facilities, all groups will be supported with a social media template graphic that gives all the warm spaces a recognised identity to go along with their own promotions. This week we are pleased to announce WNC has been successful in applying for public health funding to provide additional support through the new Warm Welcoming Spaces Grant Programme. Applications will be going live early November and the small grants offered will be between £500 - £1500 to create and further develop these spaces.

Daventry Library, Southbrook Community Centre/Community Larder, Daventry Volunteer Centre, and Windsor Lodge Tea Room have registered their interest.

**REPORT TO:** Town Council – 31<sup>st</sup> October 2022  
**REPORT ON:** Cost of Living Crisis  
**REPORT BY:** Chief Officer  
**REPORT DATE:** 25<sup>th</sup> October 2022

### **Cost of Living Support Cards**

WNC communications team are looking to provide front-line workers with a credit card size leaflet with a contact number/website which will host the cost-of-living support and help that is available, as well as flyers for those that are not on the internet. WNC have reached out to community groups/organisations to help with the distribution of these, and have had a request of 35,000 to meet partners requirements. These will be going live in the next week, and Daventry Town Council will be receiving a delivery to have in the Council offices and for the Community Ranger to hand out at her discretion.

### **Period Poverty**

WNC are supporting 'A Bag for Flo', who are a non-profit community project in Daventry & surrounding areas, their aim is to provide those facing period poverty with free period products [\(20+\) A Bag for Flo | Facebook](#). A variety of organisations have been contacted, to ask for their support in being a donation point for members of the public to drop off related items and, so far, Daventry Library and the local community larders have agreed to do this.

In view of the predicted increase in poverty due to the rising cost of living members may wish to consider how the Town Council can respond to the challenges the local community will be facing.

**REPORT TO:** Town Council – 31 October 2022  
**REPORT ON:** Premises – Repairs and Maintenance  
**REPORT BY:** Chief Officer  
**REPORT DATE:** 28<sup>th</sup> October 2022

The flat rooves on the Town Council offices at 3 New Street, Daventry need repair, 3 quotes have been sought to carry out the works:

<b>Site</b>		<b>Quote A</b>	<b>Quote B</b>	<b>Quote C</b>
1	Lower rear flat roof	£1840.00	£2685.00	£2226.00
2	High level rear flat roof	£3440.00	£4525.00	£4056.00
3	Chimneys	£3330.00	£4568.00	£3985.00
4/5	Central flat roofs	£1580.00	£8235.00	£1938.00
6	Mid-section flat roof	£2410.00	£3535.00	£2995.00
	<b>TOTAL</b>	<b>£12600.00</b>	<b>£23548.00</b>	<b>£15200.00</b>

Works: Strip off the existing roof coverings to roof areas below and remove from site. Inspect the existing timbers and report any defect as necessary. Supply and lay a new 2-layer high performance mineral felt roof system complete with all necessary abutment and drip details.

All suppliers are to supply site specific risk assessments and method statements.

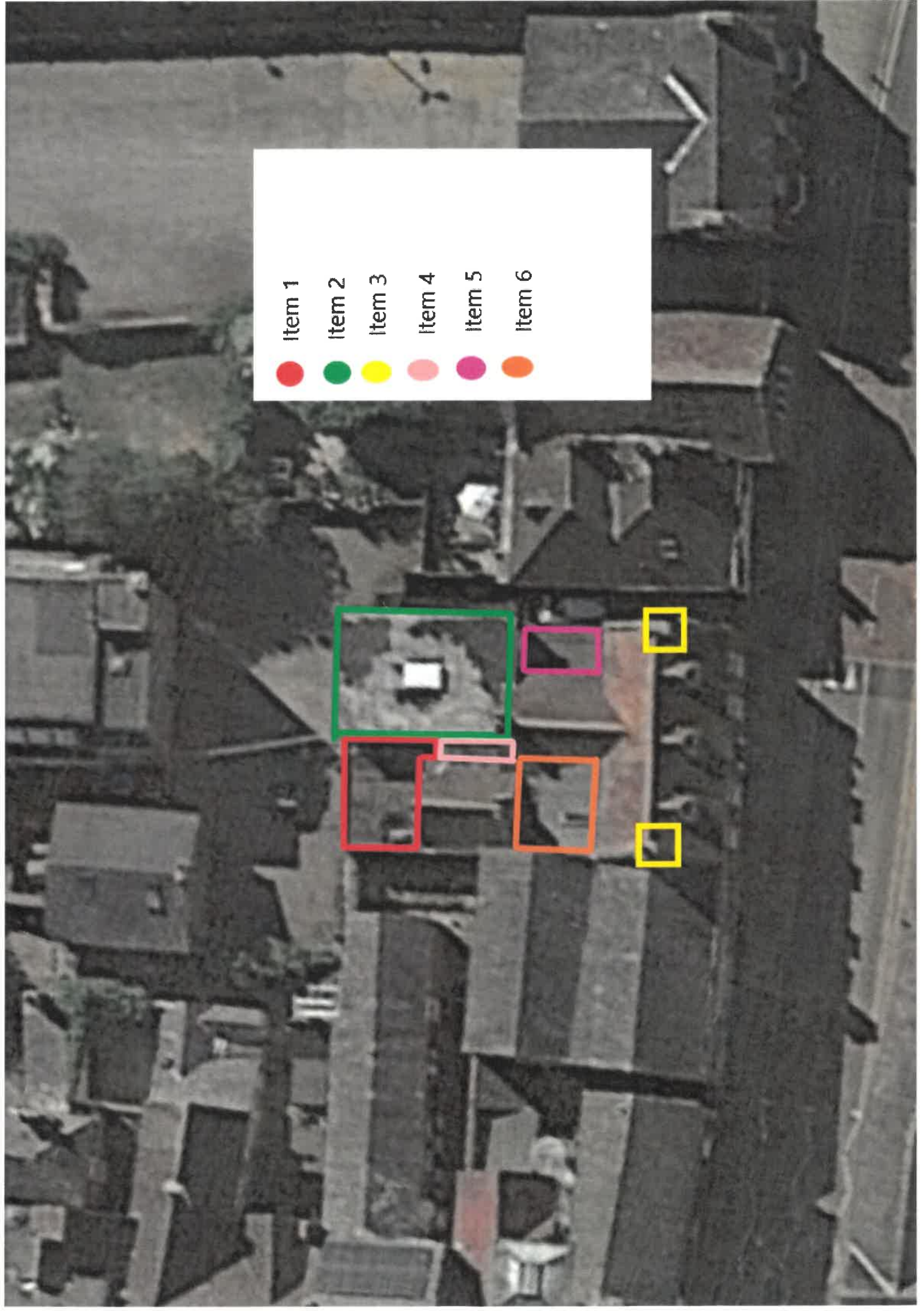
All suppliers to work within health and safety regulations, providing scaffolding, handrails and ladder access.

All waste is to be disposed of, off site.

All necessary equipment to be provided by supplier

Further costs that may be required on commencement of works:

- Building notice
- Pavement licence for scaffolding
- Insulation
- Timber works
- New dome coverings

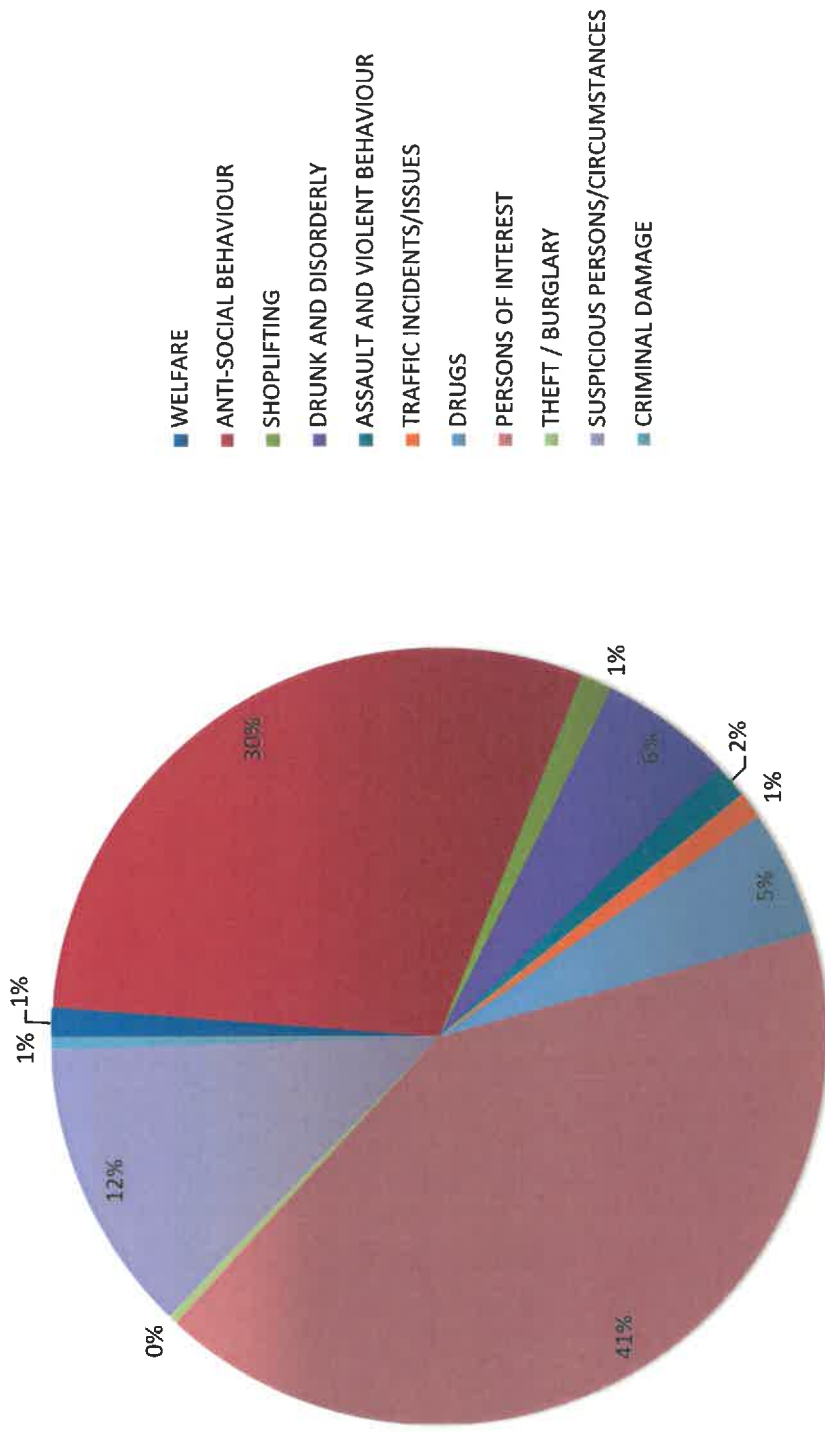


- Item 1
- Item 2
- Item 3
- Item 4
- Item 5
- Item 6

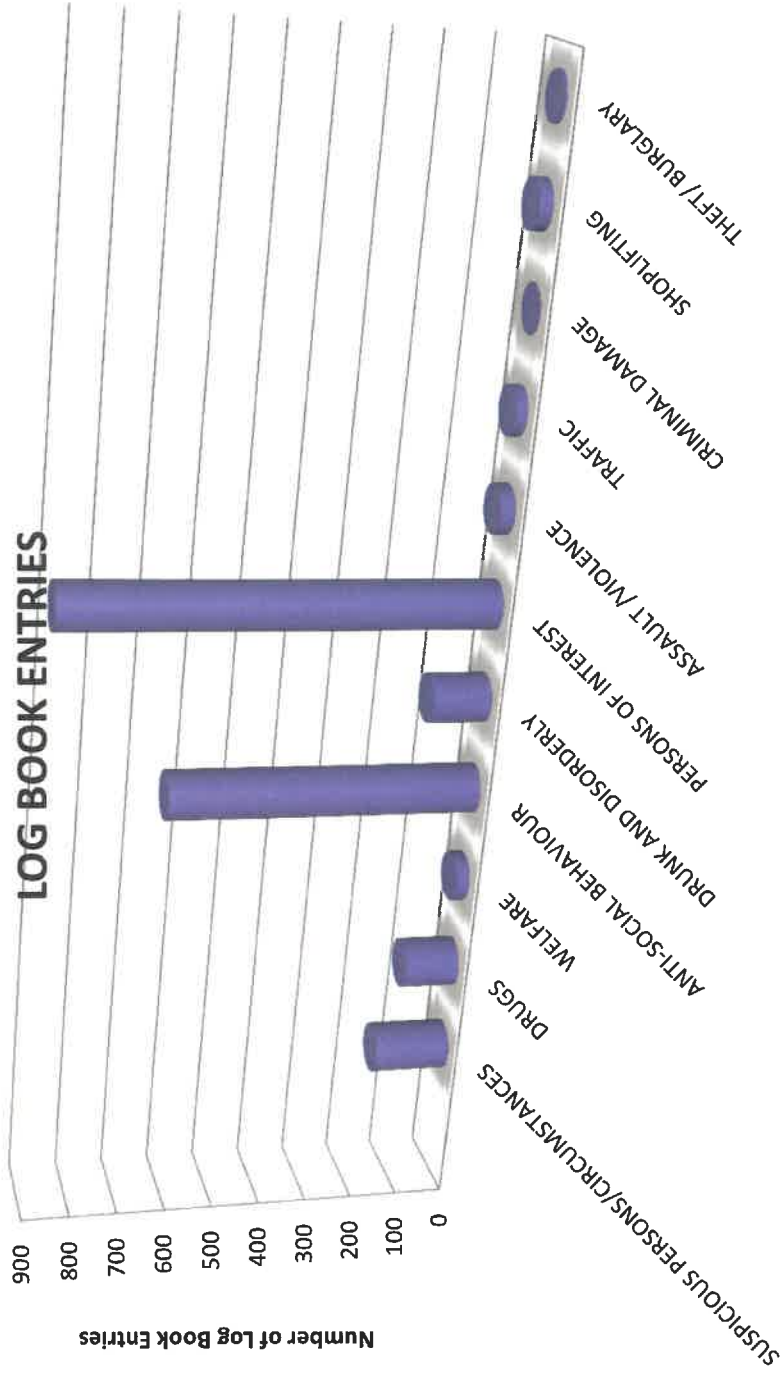


# LOG BOOK STATISTICS FOR DAVENTRY CCTV August 2022

## INCIDENT NUMBERS



# LOG BOOK STATISTICS FOR DAVENTRY CCTV August 2022



SUSPICIOUS PERSONS/CIRCUMSTANCES	DRUGS	WELFARE	ANTI-SOCIAL BEHAVIOUR	DRUNK AND DISORDERLY	PERSONS OF INTEREST	ASSAULT /VIOLENCE	TRAFFIC	CRIMINAL DAMAGE	SHOPLIFTING	THEFT/ BURGLARY
158	114	27	644	121	890	31	24	2	28	6
<b>LOG BOOK INCIDENTS</b>										

# LOG BOOK STATISTICS FOR DAVENTRY CCTV September 2022

## INCIDENT NUMBERS

